

-----Original Message-----

From: Theotokis Karvounidis [mailto:tokisk@almifoods.gr]
Sent: Friday, 31 March 2017 4:28 PM
To: Steve Hart <Steve@thompsoncouplings.com>
Subject: couplings TCAE-1 case

Dear Mr Hart,

I hope you are fine also,

Until now after 2 years of installation of couplings TCAE-1 we don't have any problems at all.

We had an installation of a pump running at 2900rpm with a motor of 5 kW . Due to the reason that the pump it was not mono block and it had a coupling like the "normal" couplings you can find in the market we had several problems after the normal maintenance we've made to them. It is very costly to find a proper alignment system (laser and etc) and a trained worker to do it. Another one problem it was that in the market you cannot find strong coupling. So, every month we should change the couplings and repair the damage because the coupling where broken.

We installed 2 TCAE-1's in 2 pumps and 2 years the pumps are running very fine without any problem.

This pumps are running 24 hours ,6 days per week , 310 days per year.

We don't do any maintenance on them.

We install them at 04-2015 and they are running since then with any problem.

Vibration is very little.

I am very happy with this coupling performance.

If you come in Greece i hope i can see you at our factory!

--

Best Regards
Theotokis Karvounidis
Almi S.A
Production of food stuff
5 km national road Alexandria Kria vrissi
tel:00302333027800
fax:00302333027806
Greece